



eJudiciary



**GREATER  
ACCESS  
TO JUSTICE**

**Chrysalis eJudiciary** is an e-filing and court case management digital platform. It integrates the justice system to ensure efficiency and transparency while making legal services accessible and affordable for all. With Chrysalis eJudiciary, governments can build stronger legal communities, which form the foundation of a nation's success.



# HOW WE ENABLE GREATER ACCESS TO JUSTICE

Chrysalis eJudiciary digitally strengthens a legal system by enhancing efficiency, collaboration and transparency among crucial parties.



## THE JUDICIARY

manages court cases more efficiently



## LEGAL PRACTITIONERS AND LAW ENFORCEMENT AGENCIES

collaborate seamlessly with one another and external parties through shared data and streamlined workflows



## LITIGANTS AND THE PUBLIC

conveniently access legal services and information anytime and anywhere through a 24/7 online platform

### + Higher productivity

Streamlined workflows and automated processes reduce manual work, expenses and errors.

### + A modernised system, anywhere

We work with judiciaries around the world to enable justice digitally and bridge the justice gap.

### + Competent, cost-saving legal services

Going digital cuts costs and widens citizens' access to affordable legal services.

### + Build public trust

Empower legal practitioners and citizens to help themselves with the information and services that they need via a transparent, self-service online experience.

### + Fast, future-proof

Our platform can be deployed quickly. Future enhancements are supported to keep pace with evolving technology.

### + Case privacy and data security

All data and cases are encrypted during transmission and storage. Give data access to only the right parties.

# FEATURES AND BENEFITS

Chrysalis eJudiciary is highly configurable and scalable with functionalities that help the judiciary, legal sector and public work together effectively.

## CASE MANAGEMENT

Streamline workflows and reduce manual work and errors for maximum efficiency

FEATURES	BENEFITS
 <b>Electronic Filing</b>	Users can request for official records from the courts, which can easily extract the data. Documents can be shared online and securely among different lawyers and parties. These documents can be digitally notarised to save time.
 <b>Case Management</b>	An end-to-end solution for users to manage the entire lifecycle of a case electronically – from initiation and tracking to system alerts and post-judgment activities – all on one platform. Includes document storage and security.
 <b>AI-Assisted Case Assignment</b>	Our AI automates case assignment for efficiency. Cases are assigned based on parameters that consider a judge's affinity to a case and court resources.
 <b>Inter-Agency Collaboration</b>	The judiciary, legal practitioners and agencies can work easily with one another through a streamlined workflow and conveniently access various judiciary services and legal information.
 <b>Multi-Tenant Capability</b>	Host separate court systems or tenants on one platform; and cater to each tenant with their unique hierarchy, staff, administration and case information. Each tenant's data is kept private.

# HEARING MANAGEMENT

Widen access to justice to even the most remote places



## FEATURES

 **Hearing Management**

 **Virtual Hearing**

 **Mobile Court**

## BENEFITS






Automate the scheduling of hearings and save time and manpower. The calendaring system can be used for various court division scenarios such as civil, criminal and family.

Easy-to-use, secure video conferencing feature – integrated with Microsoft Teams and Zoom – for parties to attend a hearing from anywhere. Helps to reduce failure-to-appear rates.

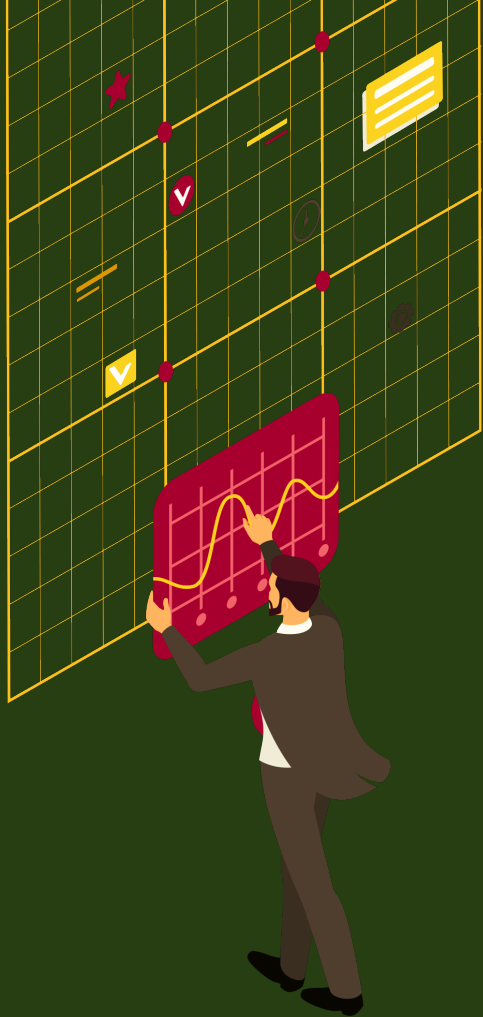
Bring justice to remote places: manage cases in an offline mode or where Internet connection is limited.

# DIGITAL SERVICES DELIVERY

Work effectively and transparently with the public and be responsive to their needs

FEATURES	BENEFITS
 <b>AI-Assisted Chatbot</b>	This feature provides round-the-clock customer care by intelligently offering relevant information based on questions asked by online visitors. Identify patterns from what they ask to improve your responses and public engagement.
 <b>eBundle and Case Indexing</b>	The eBundle feature allows lawyers to create a single document by collating specific pages or sections from various documents of a case file.
 <b>Pack and Go</b>	Allow parties to download an entire case as a zip file for offline viewing at their convenience. This feature also enables the offline safekeeping of past cases for archival purposes.
 <b>Printed Document Security</b>	For essential hard copies, we tap our document security solution, Phidélity. It prints 2D barcodes encrypted with key information on court documents to protect them from manipulation like forgery.
 <b>Multi-Factor Authentication</b>	Cybersecurity has become a priority for every digital implementation. This security feature prevents fraud, as users have to provide various authentication factors to verify themselves.





# PRACTICE AND OFFICE MANAGEMENT

Save time, costs and manpower on administration

## FEATURES

 **Fee Management**

 **Account Balance Check**

 **Charges for Court Orders**

## BENEFITS

Configure different types of court fees – such as a flat fee or tier-charge – during the lifecycle of a case. Payments are done hassle-free and securely.

Check for sufficient funds in the company's bank account before initiating a transaction.

Law firms and lawyers can easily track the fees or fines incurred for each case. The court can also authorise specific staff to initiate a payment request.

# PERFORMANCE MONITORING

Track data to improve productivity and make smarter decisions

## FEATURE

 **Performance Monitoring**

## BENEFITS

Get the productivity data that you need to allocate resources in the best way. Business intelligence capabilities and KPI templates measure the performance of the entire judiciary.

# WHY CHOOSE US

## OUR EXPERTISE IS IN DIGITAL JUSTICE

At the core of every thriving nation is a strong justice community. With Chrysalis eJudiciary, governments improve access to justice by eradicating the problems plaguing traditional judiciaries. Our platform was developed over 25 years of deepening our expertise by building quality digital legal systems for multiple nations.

## THE CASE OF SINGAPORE: DEVELOPING ONE OF THE WORLD'S FIRST DIGITAL LEGAL SYSTEMS

Through a committed partnership with Singapore's justice system, we have gained experience in developing a robust and truly integrated justice platform. Today, Singapore's digital justice is a model for many nations.

1990

We drastically reduced paper documents in the Singapore courts with **Legal eService** — an integrated database of legal information, which the legal sector used to retrieve specific data quickly and easily.

1997

Our **Electronic Filing System** was the world's first paperless nationwide court system. It actualised Singapore's first digital courtroom with electronic court documents and automated workflows.

2013

With our **eLitigation System**, legal information and services became more integrated in the Singapore courts and allowed different parties to collaborate towards greater efficiency and effectiveness.

2017

After supporting legal systems around the world for over two decades, we launched **Chrysalis eJudiciary**, which explores deep technology features such as AI for enhanced accuracy, transparency and efficiency.



# SUPPORTING DIFFERENT NATIONS WITH OUR EXPERTISE

As a trusted partner of governments today, we continue to evolve legal systems worldwide with industry best practices and new technology.

OUR CHRYSALIS EJUDICIARY EXPERIENCE

## eJustice

- ▶ **2010:** **United Arab Emirates** – eJustice Programme
- ▶ **2013:** **Mauritius** – eJudiciary Mauritius
- ▶ **2016:** **Namibia** – eJustice Namibia



- ▶ **2018:** **Qatar** – Qatar International Court and Dispute Resolution Centre
- ▶ **2019:** **Kazakhstan** – Astana International Financial Centre Court and International Arbitration Center
- ▶ **United Arab Emirates** – Smart Justice
- ▶ **Thailand** – eArbitration System



# WHAT OUR CUSTOMERS SAY

“eLitigation streamlines all components of judicial processes, from filing electronic court documents, to scheduling hearings, billing, collection, and maintaining financial records. With eLitigation, the litigation process has greatly improved. Legal professionals and the Court can now collaborate in a secure, simple digital environment that is quick and convenient, thereby improving productivity and reducing costs.”

**Justice Lee Seiu Kin**  
Supreme Court of Singapore

“The ministry has completed the development of a distinct group of eServices directed at the external customers and the employees within the eJustice programme, which aims to enable citizens and residents in the country to benefit from the judiciary services online to save their time and effort.

The programme provides many judicial services and would alleviate any congestion that the customers may face in the ministry or the federal courts.”

**Mr Abdullah Al Majid**  
Head of Programme Management Office,  
Consultant to the Minister of Justice,  
United Arab Emirates

“With the introduction of the eJudiciary system and its adoption by the legal community, delivery of quality service at the Commercial Division of the Supreme Court has significantly improved, resulting in reduced time for a case to be in shape and fixed for trial. The system has also quickened the rate of disposal of cases and the targeted goal of disposal of commercial cases within 100 days of filing is now a reality at the Commercial Division of the Supreme Court.”

**The Judiciary**  
Mauritius



**Chrysalis** enables governments to transform the legal sector into a digitally advanced landscape, so that citizens, legal professionals and agencies enjoy greater access to justice.



**To learn more about Chrysalis eJudiciary**

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Our world-class digital government solutions, products and services create value for citizens and businesses. Together with governments, we enable digital transformation in communities around the globe to positively impact lives.